

ORIGINAL



0000018434

March 18, 2005

RECEIVED

06

Roger Chantel
10001 E. Hwy. 66
Kingman, AZ 86401

2005 MAR 22 A 11: 07

AZ CORP COMMISSION
DOCUMENT CONTROL

Ms. Colleen A Ryan, Docket Administrator
Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2927

Re: Docket No. E-01750A-04-0929

Dear Commissioners and Officers of the Arizona Corporation Commission:

Our concern is and always has been to acquire electric service in a fair and just manner. In an effort to reduce the time it would take to process our order through Mohave Electric Cooperative (MEC), we decided to copy one of MEC's old line extension agreements and up date it to fit the present situation. When we presented an up dated line extension agreement to MEC, they denied it and returned it. After a number of tries to get this line extension agreement approved by MEC, they finally requested us to direct our request to costumer service. We sent the request to the same address as we had sent the proposed line extension agreement. A normal utility company, willing to provide service, would have given the request to their service department right away and their service department would have called to get whatever information they needed to proceed with the line extension. It appears that MEC is using a form of apathy to deny service to its out lying areas.

In our March 10, 2005 letter (copy provided) we expressed our concern that MEC was overcharging for their services. We felt that \$1,200.00 an hour for their services was a little steep. We suggested that the service they were charging us for would fall under **MOHAVE ELECTRIC COOPERATIVE SERVICE RULES AND REGULATIONS: Subsection 106-A-2 b "If it is necessary to oversize or route the extension for the convenience of the Cooperative's system, the additional cost of over sizing or routing the facilities shall be done at the Cooperative expense."**

Our response to MEC's February 2, 2005 letter (copy provided) was as follows: **"The guy wire that I believe you are referring to and want to charge me \$400.00 to remove is for the Cooperative's convenience. This convenience will allow the Cooperative to choose which side of the pole they want to work from."**

Arizona Corporation Commission

DOCKETED

MAR 22 2005

| | |
|-------------|-----------|
| DOCKETED BY | <i>an</i> |
|-------------|-----------|

Our request to MEC is simple and straight forward; Send us a line extension agreement with the following included: **"Mohave Electric Cooperative is licensed under the Arizona Corporation Commission and will respect and comply to the Arizona Corporation Commission's Rules and Regulations, and as an Electric Cooperative will not charge any tariff, impose any requirement, or require a customer to meet any specifications that are not written and approved and filed with the Arizona Corporation Commission."**

We have requested MEC to respond to our March 10, 2005 letter within 10 days from the date of the letter. As of this date, we have not had any response. If MEC does not respond to the March 10, 2005 letter, as requested, we are asking for one of the following solutions to be implicated.

SOLUTION I

The Commission order MEC to supply complainant with a contract with the above wording or something very similar, that both parties can agree upon, and include a start date and proposed completion date in the contract.

If MEC comes up with some kind of reasoning for not providing a line extension contract with the above wording, one would have to interpret this as a denial for service.

SOLUTION II

The Commission could open MEC's out lying area to other service providers. If the Commission chooses to move in this direction we ask that the Commission require the new provider to provide solar power credits at the rate \$5.25 per watt installed. This would give the provider access to an alternative energy source when lines are extended into the area. It will also allow the people to have immediate power. It will give the Commission ample time to address all of the issues that may arise during the time of transferring territory and it gives the Commission flexibility to award the service area back to MEC by buying back the solar credits for their alternative energy program.

I have seen a lot of unfair and unjust actions by MEC. They have discriminated against the economically deprived and the disabled handicapped people in this area. MEC's actions are starting to show negative results on Mohave County businesses and the local government. I am sure that their actions have had some effect on state government as well. Something has to be done now!

I am a union carpenter/visionary with a high commitment for justice. As a visionary, I see things on different plains and this causes me to approach solutions in different ways than other people. Once people open up to listening and trying to resolve an issue with me, they have been very pleased with the out come.

I would like to take this opportunity to apologize to all of the Commission Staff that may have been offended, in the past, by my high commitment in an effort to correct the injustice that I seen in this area.

I wish the Commission and Staff the best and may the inspiring power of God be with you.

Respectfully submitted,

A handwritten signature in cursive script, reading "Roger Chantel". The signature is written in black ink and is positioned above the printed name.

Roger Chantel
Union Carpenter/Visionary

Original and 13 copies to
Docket Control

Copies sent to:
Mohave Electric Cooperative
P.O. Box 1045
Bullhead City, AZ 86430

March 10, 2005

Chan-Lan Trust
P. O. Box 4281
Kingman, AZ 86401

Mohave Electric Cooperative
P. O. Box 1045
Bullhead City, AZ 86430

Dear Mr. Williams,

I received your letter, dated March 3, 2005, and received on March 7, 2005. Thank you for your response.

In your February 2, 2005 letter you stated that we would have to pay a System Modification Fee of approximately \$400.00. In your letter dated March 3, 2005 you used the example of physically retiring a down guy and anchor. I am familiar with the down guy and anchor that you want to retire on this line extension. I would like to bring it to your attention that most qualified service technicians can retire this guy wire and anchor in about 15 minutes and in most cases no longer than 20 minutes. If you were charging me an hourly rate, this system modification fee averages approximately \$1,200.00 an hour for your services. I feel that is excessive and it reflects the abusive over charging of customers serviced by Mohave Electric.

It appears that your definition of a system modification fee falls under the Mohave Electric Cooperative service rule and regulations dated March 5, 1982. **Subsection 106-A-2 b "If it is necessary to oversize or route the extension for the convenience of the Cooperative's system, the additional cost of over sizing or routing the facilities shall be done at the Cooperative expense."**

The guy wire that I believe you are referring to and want to charge me \$400.00 to remove is for the Cooperative's convenience. This convenience will allow the Cooperative to choose which side of the pole they want to work from.

The under lying issues in this complaint is how Mohave Electric's Management and legal counsel are misusing their certified utility territory rights that have been granted to them by the Arizona Corporation Commission. Mohave Electric's Management and legal counsel work together to add, change and create new fees. They impose ever changing requirements and add any number of new specifications to the people that request new service from Mohave Electric Cooperative. It appears that they do this so they can have a bigger profit sharing check at the end of the year.

Mohave Electric has developed such a bad reputation and it is becoming so wide spread that some financial lenders will not approve loans in Mohave Electric's Eastern service area until they see a service contract with the proposed date of completion of service.

Our request is simple, "Please" sign and send a line extension agreement with the proposed date that we can expect service to the meter boxes that are standing and ready for service. Because Mohave Electric continues to add new fees, tariffs, conditions and specifications, we are requesting that the following statement be included on the line extension agreement. **"Mohave Electric Cooperative is licensed under the Arizona Corporation Commission and will respect and comply to the Arizona Corporation Commission's Rules and Regulations, and as an Electric Cooperative will not charge any tariff, impose any requirement, or require a customer to meet any specifications that are not written and approved and filed with the Arizona Corporation Commission."**

This line extension request is getting ready to go into the fifth month and we have not been presented with a line extension agreement. We are demanding that a signed line extension agreement with the above wording be delivered to Chan-Lan Trust at P. O. Box 4281 within ten days from the date of this letter.

Failure to provide said line extension agreement within ten days is a clear sign that shows a positive intent that Mohave Electric does not intend to supply electricity in a reasonable or timely manner. If Mohave Electric fails to provide customer with said Line Extension agreement within ten days from date of this letter, Chan-Lan Trust will request a hearing to address the following solution.

SOLUTION

The above problem has been going on for many years and it is only getting worse each year.

I am suggesting that the Commission issue an emergency referendum for the whole eastern portion of Mohave Electric's service area. The Commission should order Unisource or any other utility provider that would be willing to issue solar watt credits to take over this area. Solar watt credits are credits that a utility reimburse to a customer for the number of solar watts that the customer has in his system. If a utility was granted the right to issue solar watt credits in another provider's area it would give the customer the right to have electricity at the completion of his building project. It would give each utility time to negotiate distribution agreements. If Mohave Electric wanted to maintain their area of influence in their eastern area, they could buy these credits back at some agreed upon price. To make something like this work, the solar watt credit price would have to be around \$5.25 per watt. After this program is in place, it may be possible to assess the consumer a half cent per solar watt per year for having these credits. The idea is to combine technology with the old system, so the people can acquire the right to be

provided electricity like most other citizens have in the State of Arizona. Something has to be done in the real near future.

I am providing pictures to remind you that we have our meter poles up and we are waiting for our electrical service.

Roger Chantel



electric cooperative
A Touchstone Energy® Cooperative

P.O. Box 1045, Bullhead City, AZ 86430

February 2, 2005

Roger Chantel
Chan-Lan Trust
10001 E. Highway 66
Kingman, AZ 86401-4184

VIA Certified Mail

Re: Electric Services, Parcel 33-16, Music Mountain Ranches

Dear Mr. Chantel:

I have reviewed your project with Jerry Hardy (who met with you on your property on January 25, 2005) of our staff. The preliminary estimated cost of constructing approximately 1,287 feet of overhead electric power line (less 1,250 feet of line credit for two qualifying, permanent electric services not located within a subdivision) would be approximately \$300.00; a system modification fee of approximately \$400.00 is also required.

Mr. Hardy mentioned that you are not planning to install the septic tanks or building foundations until approximately 6 months after you execute and fund contracts with Mohave for the line extension. Mohave requires that the minimum permanent improvements exist on the property to qualify for the line extension credit prior to the commencement of electric line construction.

To qualify for the line credit, the following minimum permanent improvements need to be in place for each electric service:

1. An electric meter pole.
2. A septic tank or sewer hookup.
3. A 400 square foot minimum building foundation with footings, or a 400 square foot minimum mobile or manufactured home set up permanently off of it's axles (fifth wheel's and travel trailers do not qualify).

If you want Mohave to proceed with line construction prior to your installation of the minimum required improvements, your electric line extension would be considered a non-qualifying electric service. Under the terms of our non-qualifying contract, 100% of the estimated cost of construction would be due prior to the commencement of line construction, and the customer has one year to construct the minimum improvements to qualify as a permanent, qualifying service. The total preliminary estimated cost of the

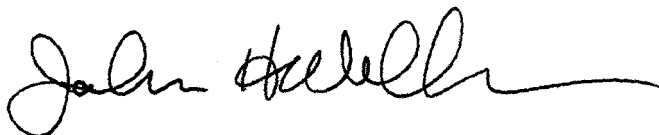
system modification and 1,287 feet of electric line (without the line credits) would be approximately \$8,600.00; that amount would be due prior to the commencement of line construction.

As you can surmise, it would be advantageous for you to plan the installation of the minimum permanent improvements required to qualify for the line extension credits prior to the commencement of electric line construction.

Please let me know how you would like to proceed; upon your request, Mohave will send you the appropriate contract.

Sincerely,

Mohave Electric Cooperative, Inc.

A handwritten signature in dark ink, appearing to read "John H. Williams", with a long horizontal flourish extending to the right.

John H. Williams
Line Extension Supervisor

Cc: Steve McArthur
Arizona Corporation Commission